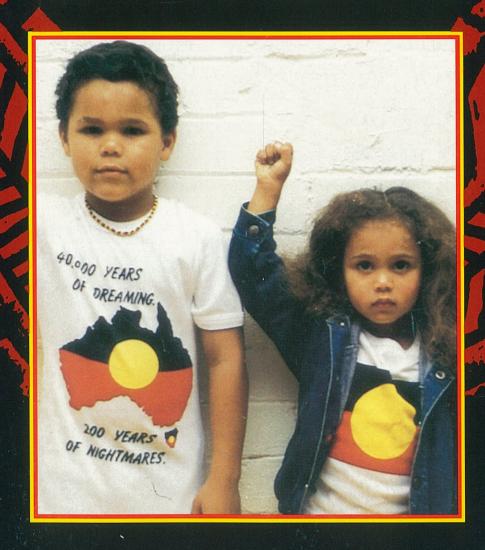




ABORIGINAL MEDICAL SERVICE



1971-1991

TWENTY YEARS OF COMMUNITY SERVICE

2/12

Special photography by Mervyn Bishop Written by Gary Foley Designed by Elizabeth Brill With thanks to all who contributed, including the A M S Cooperative Ltd, Lin Onus, Bruce Foley, Margaret Campbell and others Typeset by MacKenzies South Melbourne Printed by William Homer Pty Ltd Alexandria

Produced by **lizid** for the Aboriginal Medical Service Cooperative Ltd

This project was assisted by the Aboriginal and Torres Strait Islanders Commission

Introduction

Twenty years has seen the AMS grow from a two-room shopfront medical clinic in Regent Street, staffed by a volunteer doctor, nurse and field officer, to a major health care complex in Turner Street featuring medical and dental clinics offering comprehensive primary and preventative health care programs. Today these include a nutrition program, Aboriginal Health Worker Education Program, Home and Community Care Program, Immunisation Program, a Public Health Program and Allawah Hostel.

The AMS has also pioneered the concept of Aboriginal community controlled health care services as the only successful way of improving the health of Aboriginal communities. Our experience in Redfern has proved that Aboriginal people are capable of solving their own problems if we are given control of the resources and facilities and allowed to do it our way.

In the past twenty years the AMS Redfern has shown non-Aboriginal Australia that we can not only successfully run our own organisations and affairs, but we can be innovative to the extent where the world can learn from us. Programs developed by the AMS have attracted world wide interest, particularly in the area of community health education, where the World Health Organisation has adopted the AMS HIV education video for use in Asia and the Pacific.

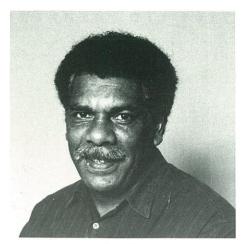
All of this is light years from our humble beginnings, so how has such an achievement been possible?

Those who have been here since the beginning agree that it has been the wealth of ordinary Koori and non-Koori people who made their contribution to the survival and success of the AMS in a multitude of ways. There were numerous times over the years when we seemed to be on the verge of giving up and closing down. Yet every time we were saved by the efforts of the many people who believed in what we were trying to do.

The AMS today is a living tribute to the inherent compassion, resilience, wisdom and strength of the NSW Aboriginal community and to that generous section of the non-Aboriginal community who strongly supported and understood our need to do it ourselves.

In history it is the people who are the heroes. This commemorative publication is dedicated to those thousands of people who have made the last twenty years possible, and to those who will continue the work of the next twenty years.

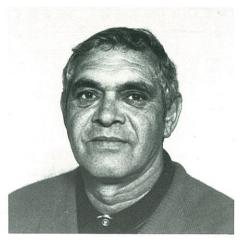




Sol Bellear BOARD MEMBER



Elsa Dixon BOARD MEMBER



Chicka Madden
BOARD MEMBER



Harry Mumbulla BOARD MEMBER



Melinda Flower BOARD MEMBER



Lee Madden

Objectives

RECOGNISING THAT ABORIGINALS SUFFER ECONOMIC, SOCIAL, NUTRITIONAL AND HOUSING DISADVANTAGES WHICH CAUSE OR ACCENTUATE MEDICAL PROBLEMS BEYOND THOSE OF THE GENERAL COMMUNITY, THE OBJECTS OF THE SOCIETY SHALL BE:

To provide and arrange Aboriginals and Islanders with free medical services. On ensure that where necessary or desired by the patient, Aboriginals and Islanders are enabled to use existing health services effectively and to their own satisfaction.

To promote knowledge and understanding among health authorities to make adequate provision for Aboriginals and Islanders. O To bring matters affecting Aboriginals' and Islanders' health to the attention of the public and governments.

To ensure, by the use of Aboriginal and Islander liaison workers, that the type of service provided meets the needs and wishes of the Aboriginal and Islander

community. O To organise such ancillary services as are necessary for the effective provision and use of medical, hospital, pharmaceutical and other services.

By means of research and surveys, and in other ways, to make continuous assessments of the particular and overall health needs of the Aboriginal and Islander community and to make continuous assessments of the particular and overall health needs of the Aboriginal and Islander community and to take, or cause to be taken, steps to meet these needs. • To undertake where appropriate health education programs in the Aboriginal and Islander community.

To promote the formation of co-operatives within

the Aboriginal and Islander community to remedy the nutritional, social and housing disadvantages which cause or accentuate medical problems. O To conduct training courses for volunteer workers or employees of the Society to enable them to assist in carrying out the objects of the society.

To encourage and assist Aboriginals and Islanders to undergo training in medicine and in other health vocations. O To promote Aboriginal and Islander medical services.

To promote wherever possible traditional Aboriginal and Islander culture. O To strengthen and foster the development of Aboriginal and Islander identity and culture.

Congratulations

AMONG THE MESSAGES RECEIVED ON THE OCCASION OF THE TWENTIETH ANNIVERSARY OF THE ABORIGINAL MEDICAL SERVICE COOPERATIVE, REDFERN, WERE THE FOLLOWING:



FROM THE MINISTER FOR ABORIGINAL AFFAIRS THE HON ROBERT TICKNER M P

It gives me great pleasure to congratulate the Aboriginal Medical Service on its 20th anniversary. The service has made a remarkable contribution to the Aboriginal community both in Sydney and across Australia. It has deservedly won great respect. I commend all those involved with the AMS throughout its history and wish it all the best for the future. Kind regards

signed Robert Tickner



FROM THE DEPUTY LEADER OF THE OPPOSITION, NSW LEGISLATIVE ASSEMBLY

Congratulations to the AMS and all who have worked to make it such a

The Aboriginal Medical Service has been a model of Aboriginal success, for which many people can feel proud. Its primary function to provide health services for the Aboriginal community has been accomplished with distinction. Twenty years ago, Aborigines had close on no access to health services, but the AMS changed that. Now, a whole range of professional health expertise is available, accessible and accountable to the community it serves.

However, the Aboriginal Medical Service is much more than a health service provider. By being community controlled it has ensured that services are targetted to real needs, priorities are set by the people directly affected and again, Aborigines have demonstrated that communities do have the solutions to their own problems.

The AMS has never been insular. It has regularly supported communities throughout Australia to establish their own health services and has often provided personnel during the development stages.

But it is not just the Aboriginal communities who have benefitted from the AMS, the wider community has also gained. Medical organisations have obtained greater understanding of some health problems through the work of the AMS; medical, nursing and the other health professional students have regularly come to the AMS for part of their training. And, of course, people like me, who have had the privilege of working at the AMS have been able to grow in professional, social and community understanding and expertise.

To all who have been a part of the AMS Happy Birthday and congratulations.

signed Andrew Refshauge, MP

FROM THE CHAIRMAN, INDIGENOUS COUNCIL OF DEPUTIES SOUTH-EAST

OUEENSLAND - BRISBANE - METROPOLITAN May I offer my compliments and best wishes for the Twentieth Anniversary Celebrations of the Aboriginal Medical Service Cooperative Limited, Sydney.

I also extend my most sincere congratulations to you, both past and present Members of the Board of Directors, Support Committees and Staff on such an exemplary success in an undertaking that has been of so much benefit to the Aboriginal people of Sydney and afar.

In extending these words of congratulations, it behoves me to say I believe it is far from being too boastful to point out that work that was begun in the humble surrounds of a Redfern fish-and-chips shop in 1971 attracting, at the time, the scorn of officialdom — was to give rise to an organisation in which not one cent has gone astray in twenty years; whose annual budget now stands at almost \$2 million; which has never defaulted in the provision of the services for which it has been funded, and provided more; which has inspired the establishment of some seventy similar Aboriginal Medical Services throughout Australia; which has heralded the study of community

medicine in universities throughout Australia; and which has helped to instigate the study and practice of community medicine as far afield as Africa.

It goes without saying, Madam Secretary / Administrator, that I consider it an honour and a privilege to have been associated with you in all the many years I have known you personally as a friend, publicist and political colleague, and in all the years of your long and distinguished incumbent administration of the Aboriginal Medical Service in Redfern.

However, I am particularly proud of having been involved in your work at the Medical Service and with all those associated with it.

signed Yours in unity, John A. Newfong



FROM WU CHOPPEREN MEDICAL SERVICE LTD **CAIRNS QLD**

On behalf of the board of Directors and Staff of Wu Chopperen Medical Service, I am very proud to offer our congratulations to the Redfern Aboriginal Medical service on achieving 20 eventful years of service to the Aboriginal community of this country.

Not only has your organisation provided a vital medical, cultural and social centre for the Aboriginal community of Redfern, it has been instrumental in 'mothering' many other such services throughout the country. By leading the way, you have shown Aboriginal and Torres Strait Islanders that they have the ability to move forward to greater self determination and self management. Whilst we are unable to have a

representative present at the celebrations, we will be with you in spirit.

May we take this opportunity to thank you for all the help and assistance given in the past and may we continue to see the successful operation of your service for years to come.

signed Nancy Long, Administrator

A Political History



INTRODUCTION

The Aboriginal Medical Service Cooperative Ltd in Redfern is one of the Koori community's most

important organisations in terms of pioneering successful self-help programs. Established in 1971 by a small group of concerned Aboriginal people and their supporters, it has grown from a small shopfront clinic with a volunteer doctor and Koori nurse/receptionist to a major multi-faceted health and dental service whose

operations extend throughout NSW and beyond, with 50 employees and an annual budget exceeding \$2 million.

Conceived, designed, established, controlled and run by Kooris, the AMS Redfern is living testament to the collective wisdom, courage and adaptability of Aboriginal people, clear proof that we can both control our own affairs and solve our own problems.

As the first community-controlled Aboriginal Medical Service it provided the example, impetus and in many cases physical and material support for Koori communities throughout Australia to set up and run their own health services.

The AMS Redfern today continues to play a leading role in the development of a rational national Aboriginal health policy aimed at continual improvements in Koori health throughout Australia.

COMMUNITY CONTROLLED COMMUNITY SERVICE

It is important to understand that the basic philosophical principle that

guides our work is "self-determination through community control" to appreciate fully the story of the AMS Redfern.

We believe that the Aboriginal people living in any given community are the real experts as to what is happening in that community, what the problems are in that community, and the best ways to go about solving the problems of that community. Therefore, in the case of non-traditional communities, any attempt to alleviate the problems of that community will fail unless the elected representatives of that community are the people who decide priorities and control programs, resource allocation and policy implementation.

Put simply, it means Koori control of Koori affairs, and in the area of health it has been shown to be the difference between success and failure of Aboriginal health care programs. Community control of our organisations and our own affairs is vital.

This may seem elementary to many in 1991, but the entire history of the AMS Redfern is one of struggling to assert and maintain this simple principle.

THE BEGINNING

The story of the A M S began the day the first British invaders set foot on Koori soil in 1770. The problems that confronted Redfern community leaders 200 years later in 1970 were a direct result of the invasion and subsequent mass destruction of Koori people, their society and their land. The refusal of British and Australian governments to even acknowledge their crimes, let alone provide reparations and recognition of

Aboriginal Land Rights, meant that Kooris in 1970 were nations of dispossessed refugees.

In 1967 an historic referendum in Australia forced the repeal of apartheid laws that had forced Aborigines to live on government and church-run mission stations and reserves (in reality concentration camps) for almost a hundred years.

In NSW the effect of the end of the official apartheid system was a mass exodus of Koori people from the rural areas of the state to Sydney. They went to escape the racism of rural areas, in search of jobs and a better way of life for themselves and their children. This meant that the Koori population of inner city Sydney went from approximately 4000 in 1966 to about 35 000 by 1968. This mass influx of impoverished refugees into the Redfern, Newtown, Waterloo and Erskinville areas inevitably created tensions. Aboriginal community leaders became concerned about police harassment and other forms of discrimination against Koori people.

ABORIGINAL LEGAL SERVICE

The precursor of what later became known as "community-controlled, community-survival programmes", in which Aboriginal people began to take control of their own affairs, was the shopfront Aboriginal Legal Service (A L S). This was established early in 1971 by a group of young Kooris led

Koori control

of Koori affairs

by Paul Coe and Gary Williams, and operated with volunteer lawyers working under the guidance of an Aboriginal-controlled committee.

During the early work of the ALS, it

became apparent that extensive health problems existed in this community of refugees, and that the legal, health and social problems were all inter-related.

EARLY DAYS

n 1970 the Aboriginal community of Sydney was the largest in Australia and yet a Koori person seeking medical help had only two options—to visit a general practitioner or attend the outpatients' department of a public hospital. In reality, neither



option was satisfactory. At that time GP's and hospitals insisted on cash in advance from Kooris, and the overt

racism experienced in all local hospitals discouraged Kooris from attending in all but emergency cases.

Exacerbating this situation was the fact that then, indeed until many

years later, there were no Aboriginal doctors. This was directly due to the systematic, historic exclusion of Kooris from the education system throughout Australia, to an extent unique in the annals of colonialism.

In Redfern the situation was so grim that workers of the Aboriginal Legal Service were finding in some cases that Kooris would literally rather die than be subjected to degrading, humiliating treatment at the hands of non-Aboriginal health workers.

In June 1971 a meeting was called to discuss the lack of appropriate health care for the Koori community. Among those who attended were Paul Coe, Shirley Smith, Gordon Briscoe, Dulcie Flowers, Professor Fred Hollows, Ross McKenna, John Russell of South Sydney Community Aid, and Eddie Neumann of the A L S. It was decided to set up a free shopfront medical service in Regent Street Redfern, adopting a similar "community-control" structure to the Aboriginal Legal Service.

So, in July 1971, the Aboriginal Medical Service Co-operative Ltd (AMS) was born, initially staffed by rostered volunteer doctors, nursing sisters and Shirley Smith as field officer.

Within months it was apparent that we had clearly underestimated the enormity of the health problems confronting our community, and the limited service we were able to provide was totally inadequate. This



Gordon Briscoe, AMS foundation member, addressing a Redfern meeting in 1972.

The first decade

was marred by

a long battle to

maintain our

independence

led to increased demands for the Federal Government to accept responsibility and provide financial assistance so that the AMS could expand its operations to cope with the problems it had uncovered.

At that time the Federal Liberal/ Country Party Government was still refusing to accept the responsibility for Aboriginal affairs that the 1967 referendum bestowed upon them, but the political pressure applied by the AMS and their supporters finally forced the Government to provide some meagre financial assistance, albeit with reluctance.

Indeed, the first submission to the

government by the A M S was in August 1971 when we sought a total of \$29 700 from the Office of Aboriginal Affairs, forerunner of the Department Aboriginal Affairs. We received a mere \$13 000. In February 1972 a second submission

for \$69 000 was made to the OAA. The AMS received \$14000.

The minimal financial support initially offered by the Government was to set a pattern for at least the next fifteen years. AMS representatives

were constantly battling inept and insensitive bureaucrats and politicians for resources, inevitably never enough to do what knew was necessary.

Yet despite the financial restrictions and bureaucratic obstacles the AMS was able not only to survive adversity, but also to develop a range of related programs like the fruit and vegetable run which later expanded into a

comprehensive nutrition program. AMS The in association with Sol Bellear, Shirley Smith, Paul Coe, Kaye Edwards and others, set up a "Breakfast for Kids" program in a caravan borrowed from the Wayside Chapel, in a park in

Newtown. The concept was taken over and developed by a group of strong and courageous Koori women into today's Murawina Aboriginal Women and Children's Centre. During those

early days the AMS established its operational philosophy community-control, self-reliance and independence, attributes that would be vital for our survival over the next two decades.

THE 1970's - STRUGGLE FOR SURVIVAL

n March 1973 the findings of the W D Scott Report commissioned by the Department of Aboriginal Affairs were published. It was entitled Problems and Needs of the Aboriginals of Sydney and included the following findings:

70% of Sydney's Kooris were under the age of 30.

It was estimated that by 1982, 45% of NSW Kooris would live in Sydney.

80% of Sydney Kooris originated from rural areas of NSW.

The report commented that the patterns of living and values of the Koori community were distinctly different from those of the white

community.

of women had an Intermediate or School Certificate.

25% of Sydney Koori households had no hot water.

25% had no bathroom, compared with the NSW average of 3.22%. 15% of households shared or had no kitchen, while the NSW average was 1.5%.

Koori households were found to be twice as crowded as the mean for all households in the metropolitan area. The health of the Koori community

was 'appalling', but the report found that the AMS had had 'wide impact' despite being hampered by a lack of facilities. Over 40% of inner-city Aborigines were using the service.

The first decade of operations of the AMS Redfern was marred by a long battle to maintain our independence and secure sufficient funds to meet the urgent needs that governments were slow to acknowledge. The



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meeting. Longest serving Board Member Elsa Dixon with former Board Member

Edna Craigie. Naomi Mayers and Gary

Early AMS identities Naomi Mayers, Dr Ross Mcleod and Tony Coorey 1972

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This is where the Redfern service comes in. So far, it has been able to do little but treat symptoms, and the value of its work has been amply demonstrated. Aborigines IOR"

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Medical Service

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Self-reliance

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Clockwise from top left: Long serving staff member Gail Daylight with Dulg staff member Gail Daylight with Dulg Flower 1988. Teddy Rainbow 1970. Fo

AMS staff member Dr Tony Owuse

Chicka Dixon at the "Assertable Driving Serving Staff member Gail Clinic Ricky Lyons. AMS

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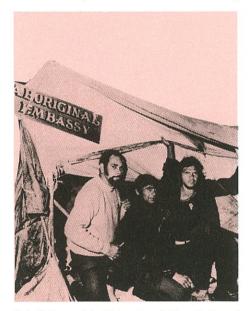
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Foundation AMS Member Gary Williams at the "Aboriginal Embassy"

primary problem during this era was the bureacracy of state health departments, each of which saw us, perversely, as "competing" with them for federal government monies.

Yet the early 1970's were an exciting



Bob Bellear, Bob McLeod and Tiga Bayles at "Aboriginal Embassy"

and dynamic time for Black Australia. The development of community-controlled legal, health, housing, and women and children's services, encouraged a broad political and cultural renaissance which saw the emergence of a younger, better educated and more radical leadership of the Aboriginal movement. Mass political actions throughout 1970 — 72 saw major demonstrations in all capital cities, culminating in the legendary Aboriginal Embassy protest.

ABORIGINAL EMBASSY

The Embassy protest was triggered on Australia Day 1972, when the then

Prime Minister, William McMahon, made a major policy statement on Aboriginal land rights. He declared that his Liberal/Country Party Government would never grant any form of land rights to Aborigines.

Aboriginal political activists in Redfern were determined not to let the Prime Minister's statement go unanswered. That same night five young Kooris were dispatched to Canberra to set up a permanent protest. Those five men set up a tent on the lawns of Parliament House and declared the site the Aboriginal Embassy. The rationale was that if we Kooris were being treated as aliens in our own land, then like other alien nations we should be represented by our own embassy.

By a stroke of luck, they found that there was no law preventing camping and protesting on the lawns of Parliament House and thus were able to stay legally.

The Embassy was the most politically effective demonstration ever mounted by Kooris. It won widespread support and correspondingly eroded support for the McMahon government. It

became a major Canberra tourist attraction. Six months after the establishment of the Embassy a severely embarrassed government passed a law in the middle of



Lyn Thompson (nee Craigie 1948 – 1984) Foundation Member AMS, extensively involved in all important political actions of late 1960's and 1970's before her untimely and tragic death.



Billy Craigie addressing a meeting in Sydney

the night making it illegal to camp on the lawns. The subsequent demonstrations were described as the most violent in Canberra's history, but

The Embassy

had stirred the

conscience of a

nation

made a major contribution to the downfall of McMahon six months later.

Because the Aboriginal Embassy had stirred the conscience of the nation, the

incoming Labor Prime Minister Gough Whitlam, in one of his very first acts as Prime Minister, declared that the Commonwealth would now assume control of Aboriginal affairs, and that in order to release federal funds a new department would be created to administer those funds; this would be called the Department of Aboriginal Affairs (DAA).

In 1973 the Aboriginal Medical Service Co-operative accepted its first major government funding. A long battle with bureaucracy followed from that day, to maintain the independence of the AMS and gain sufficient funds to cope with community needs. It seemed to us from the beginning that a paternalistic attitude pervaded the DAA. This was not suprising given that most of its senior officials were former staff of the old hated Aborigines' Protection Boards of the various states.



Health Worker Betty Ferguson with Juliette Kumari



Barbara Paii



Glynnis Simon



Dr Kerry Peel



Joan Sutherland



Veronica Button



One of the A M S' best known identities Harold Young



Kay Nettey



Narelle Lyons



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Dulcie Flower



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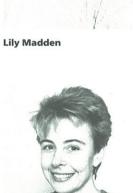
Dr Trish Fagan with patient Wayne Murphy in A M S clinic



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Susan Slater





Marg Millgate



Ray Davison



Dr Cara Frame



1991



Jeffrey Morris



Dr Mark Playford



Barbara Robson



Ron Davison



Sister Pam Gooley

The conservative and racist attitudes of DAA officials led them to regard independent, community-controlled organisations as "subversive" to their dearly held concepts of assimilation, concepts which inherently implied the superiority of the invaders' culture. This did nothing to help the AMS in our repeated calls for more adequate resources to do our job.



PROFESSOR FRED HOLLOWS

Fred Hollows made a major contribution as a foundation member of the AMS, and in generating support in the medical profession support for the early Medical Service. He was Australian of the Year in 1990 and was awarded the 1990 Australian Human Rights Medal. His work in the field of Aboriginal Health and in Eritrea was recognised by the Order of Australia in June 1991.

The A M S began to seek support from the broader Australian community very early in its history, in an effort to alleviate the problem of lack of resources and also to fulfil the need for wider community education. From the start, we were amazed at the level of assistance we received. Indeed, it is true to say that without the generous and kind support of thousands of ordinary Australians over the past twenty years, the A M S would never have made it to this twentieth anniversary.

A M S NEWSLETTER

In the early 1970's there was still the extensive reservoir of sympathy and support that had first revealed itself with the extraordinary 1967 referendum result. The first AMS Newsletter was produced in 1971 by Bobbi Sykes for the purpose of raising funds and informing our supporters. The newsletter has continued to this day, and has been edited by a range of eminent Kooris including John Newfong.

In fact the "Appeals Account" of the AMS was largely responsible for funding the establishment of community health services nationally between 1974 and the mid-1980's, despite the DAA's deliberate policy of discouraging their development during that period. Consequently, Koori communities seeking to establish a community-controlled health service in their area were forced to seek Redfern's help, and we were able to provide the vital early financial support only because hundreds of regular donors and subscribers to our Newsletter supported us during the worst times of that decade.

NATIONAL ABORIGINAL & ISLANDER HEALTH ORGANISATION

During the seventies the AMS Redfern was at the forefront of the extension of community-controlled health services throughout Australia. Almost as soon as Redfern opened its doors visitors from other Koori communities sought assistance in establishing similar services in their areas. With wide accumulated knowledge and a strong support group, Redfern was able to provide help in the creation of almost 50 new Aboriginal health services around the



Two former editors of the Newsletter

country up until 1980. Each newly established service invariably decided to join the National Aboriginal & Islander Health Organisation (NAIHO) which in turn was to become the strongest national Aboriginal organisation of the late seventies and early eighties.

This rapid spread of Aboriginal Medical services created a crisis in DAA because their funding policies were out of date and based on discredited theories on health care delivery. DAA was spending approximately \$20 million annually on Aboriginal health. However, because of DAA policy, the health departments of the six states and two territories (not one of which employed one clinical doctor or delivered any primary health care) would share \$16 million between them, while about 50 Aboriginal medical services (each delivering coordinated preventative and primary health care programs around Australia) were expected to share \$3 million out of the rest.

NAIHO representatives, in particular those from AMS Redfern, constantly called for a re-evaluation of



departmental policies until in 1979 Prime Minister Malcolm Fraser personally commissioned a Programme Effectiveness Review conducted by senior public servants from a range of federal departments.

P E R REPORT

The PER Report created a sensation when Malcolm Fraser attempted to suppress its findings only to have NAIHO officials release them to the media. The PER. Report vindicated NAIHO's stand on the iniquitous Aboriginal health funding policies of the DAA, and marked the beginning of change in government attitudes, although it has taken much longer for change to filter through to the upper echelons of the monolithic Canberra bureaucracy.

THE 1980's – CONSOLIDATION AND INNOVATION

he new decade began optimistically with an historic between NAIHO meeting representatives and the Royal Flying Doctor Service. Despite its rather glamorous image the Royal Flying Doctor Service had been viewed poorly by Aboriginal Health Services for some time. This meeting led to AMS Administrator, Naomi Mayers, becoming the first Koori ever appointed to the NSW Council of the Royal Flying Doctor Service. With the confidence born of practising our philosophy successfully for ten years, the AMS began to broaden its activities into direct involvement in changing general public health policies for the benefit of Kooris and all underprivileged peoples. The 1980's saw the overall expansion of the AMS. We had moved into and renovated our new premises at 36 Turner Street in Redfern in 1977, and this enabled a broad expansion of the health care programs offered to the community. By 1981, a mere ten years after beginning, the AMS HQ was regarded nationally as the best example of an Aboriginal self-help program. The following services were offered:

A General Clinic at Turner Street providing for all areas of general practice and home visits.

An Under 5's / Paediatric Clinic including regular medical & developmental assessment of preschool children.



Claire Phelan with patients Monalisa Paii (8yrs) and Juanita Mara (4yrs)

Murawina Clinics — half day clinics at Murawina Aboriginal Pre-School Centre

Ear, Nose and Throat Clinic — weekly half day clinics linked with hospital facilities for surgical procedures.

Diabetic Clinic — assessment and management of diabetes with emphasis on patient self-management.

Women's Clinic & Ante-Natal Clinic, operating two days a week, including management of gynaecological problems, family planning advice and counselling, and regular ante-natal care. The clinic was integrated with the Nutrition Program.

Specialist Physician Clinic — in conjunction with Nutrition Program, Diabetic Clinic and Weight Watchers.

Long Bay Gaol Clinic — a weekly half day clinic with assessment, diagnosis and treatment.

A modern Dental Clinic whose services included all areas of general practice, a Specialist Orthodonist Clinic, Preventive Dental Health Program and an In-service Staff Training Program.

With the increasing sophistication of primary health care services offered, there gradually began a change in community needs and demands whereby the AMS began to have increasing involvement in the development of policies affecting public health, and the design, production and distribution of community health education materials on such topics as HIV/AIDS, Hepatitis B, immunisation, breast feeding, and child sexual sssault.



NAOMI MAYERS

The Administrator of the AMS has been a member of the staff since 1972. Naomi has been instrumental in the development and success of the Aboriginal Medical Service Cooperative. Through her work as a representative of the AMS and a delegate to NAIHO she has made a significant contribution in the field of Aboriginal Health nationally and raising the level of awareness of Aboriginal health problems internationally.





SUBMISSIONS

In the early 1980's the AMS involvement in broader related areas was in the form of detailed submissions prepared for the Royal Far West Children's Home Inquiry (1983) and the House of Representatives Standing Committee Inquiry into Asbestos Mining at Baryugil (1984).

KOORI PUBLIC HEALTH EDUCATION CAMPAIGNS

Later during 1983–'84 the AMS conducted a successful Koori public health education campaign to encourage breast feeding among young urban Koori mothers. This campaign involved the production of pamphlets and posters, as well as workshops and personal counselling services, and was so successful that it encouraged the AMS to greater involvement in health education programmes.

The greatest success achieved by the AMS in the area of public health education and resource production was in 1987 when as part of an HIV (AIDS) education program, the AMS produced a ten minute video called Spread the Word, of which 1500



Aboriginal Health Worker Education Program 1984

E. PELOT KITCHENER

copies were distributed. Later it won an international Health Education Award in Spain, and was later adopted by the World Health Organisation as an extremely good video for use in developing nations in Asia and the Pacific.

The fact that much of the health education material produced by the AMS during the 1980's has been

acclaimed and used all over Australia and the Pacific is in itself a tribute to the innovative nature of the service since its inception, which again is a testament to the inherent wisdom and resilience of Koori people.

ABORIGINAL HEALTH WORKER EDUCATION PROGRAM

In April 1984 the AMS began its own Aboriginal Health Worker Education



Tracey Moffat



Internationally acclaimed products of the AMS Aboriginal Public Health Education Program



Ladies at the Nutrition Program

BISHOP

Program which grew from the realisation that non-Aboriginal training schemes were not really appropriate to the specific needs and problems of the Koori community and that the special skills and knowledge required by Koori health workers could best be imparted by people experienced in the work of a community-controlled Koori health service.

The AMS Aboriginal Health Worker Education Program has been conducted since its inception by foundation member, Sister Dulcie Flowers. To date 51 health workers have been educated, most of whom are currently employed in Aboriginal Medical Services around the state. Indeed, it was graduates of the HWEP who were responsible for the research, development and

establishment of the Allawah Hostel for Aboriginal Elderly in Granville. Other graduates are currently working at Daruk Health Service (Mt. Druitt); some now attend Cumberland College; some are dental health workers at health services on both the north and south coast of NSW and yet others are directly involved with assisting other communities establish their own health services.

NATIONAL ABORIGINAL HEALTH STRATEGY WORKING PARTY

During the late 1980's AMS Administrator Naomi Mayers was Chairperson of the National Aboriginal Health Strategy Working Party which presented its report to the Federal Government in March 1989. The report represents the first ever comprehensive overview of the current health status of Aboriginal Australia, and describes current institutions and services available. As well as identifying major challenges and proposing strategies for improvement, it advocates new organisational structures for policy development, monitoring, education and resource distribution. These changes represent some hope for the future in terms of Koori health.



Students of the Aboriginal Health Worker Education Program 1991

BISHOP



31.3.49 The important role of the Aboriginal community-controlled health services, recognized in the National Aboriginal Health Strategy and discussed in some detail in the report of the National Aboriginal Health Strategy Working Party, has been stressed in submissions and evidence presented to the Commission. It has been put to me that these services, controlled locally by Aboriginal people, provide one of the best demonstrations in this country of the World Health Organization's ideal for the delivery of primary health care. The declaration of Alma-Ata, which encapsulates international thinking about the

primary health care concept, describes it as follows:

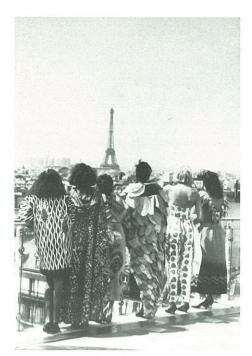
Primary health care is essential health care based on practical, scientifically sound and socially acceptable methods and technology made universally accessible to individuals and families in the community through their full participation and at a cost that the community and country can afford to maintain at every stage of their development in the spirit of self-reliance and self-determination. It forms an integral part both of the country's health system, of which it is the central function and main focus, and of the

overall social and economic

development of the community. It is the first level of contact of individuals, the family and community with the national health system bringing health care as close as possible to where people live and work, and constitutes the first element of a continuing health care process.

31.3.50 I have presented this quotation in full as I believe that it encapsulates the undeniable strengths of the Aboriginal community-controlled health services.

From: Commissioner Elliott Johnston QC National Report Vol 4 1991 Royal Commission into Aboriginal Deaths in Custody p 241



AMS contingent in Paris for AMS Fashion Parades 1987

During the 1980's the AMS also developed a major public health program with the employment of five Koori public health workers involved in health promotion and counselling in areas such as drugs and alcohol, child sexual assault and STD / HIV. In addition, during 1989 — 90 the A M S co-ordinated immunisation program which aimed to provide Hepatitis B immunisation for all Aboriginal children in NSW up to 12 years old.

In 1985 an unexpected development in the Nutrition Program led to a series of Koori fashion parades featuring the exciting work of Koori designers and Redfern's young amateur models. These fashion parades were organised by Lily Madden of the AMS. Not only was money raised for the Service but the parades were successful in raising the confidence and self esteem of a group of young Kooris. This was especially so for those involved in the culmination of this project when a group travelled to Paris in 1987 to strut their stuff in the legendary home of fashion. The local and international success of the parades were a source of great pride for the Aboriginal community nationally as yet another example of Koori achievement.

COMPUTERISATION

Another area of expansion and development during the last decade has been the computerisation of both the patient filing system and the administration. This project was coordinated by the late Joe Mallie whose sad and untimely death left a big gap in the work of the Aboriginal Medical Service Cooperative. Computerisation has meant that the A M S is starting its 20th year of operations well equipped to conduct the most comprehensive of public health programs, along with

efficient service to the Koori community.

THE FUTURE

he future of the Aboriginal Medical Service Cooperative augurs well because of the calibre of the people it continues to attract to its Board and staff. It must be said that we still deplore the current situation of Aboriginal health, but one should remember the extent to which Aboriginal people have suffered over the past two hundred years. It is simply not possible to eradicate health problems that are a result of two hundred years of mistreatment and neglect overnight. Nevertheless, the positive changes that have occurred in the past twenty years

intricate evaluation of their

effectiveness which will enable a

better, more cost-effective and cost-

show us that it is possible for those problems to be overcome ultimately.

The lesson of the AMS Redfern is that when the community is in control of the resources and facilities. and the people of the community are the ones who determine priorities and policies, it is possible to alleviate the problems confonting that community. There are many diverse viewpoints represented at the AMS but ultimately the A M S Board always arrives at its position regarding all policy matters through reasonable, rational discussion in which all viewpoints are heard and considered, and decisions reached through the Koori way of consensus. This simple adherence to basic Koori principles and values is what has made the Aboriginal Medical Service Cooperative what it is today, and will no doubt sustain it for as long as it needs to exist.

GARY FOLEY

Foundation member 1971 Public Relations Officer 1973-1975 Board Member 1983-1989

JOE MALLIE

Joe was responsible for the introduction of computers to the A M S, as well as being programs manager. Born in 1943 in Kubin village, Mabuiag Island, he was educated in Cairns where he quickly learnt the English language despite initial disadvantage. When his family moved to Brisbane he worked on the railways to keep his family from being separated by Welfare. Eventually he became one of the first Aboriginal students to attend the University of New England in Armidale. He was involved in the activities of the local Koori community.

After working for many years at the then Health Commission as assistant to the Director of Aboriginal Health he joined the staff of the AMS Cooperative.

Several years later he was to become the first Aboriginal Director of the Aboriginal Health Unit and was responsible for initiating the input of Aboriginal Health Workers in policy formulation. He created an Aboriginal Health Education Division. He was one of the key people in the setting up of the Aboriginal Health Resource Committee. Adhering to the principles of community control, he was able to make the Department of Health more accessible to Aboriginal people.

Joe's philosophy was to encourage those who worked with him to use their initiative for the best possible result. He was always available to give help and consult with others. His unfailing calmness and the respect with which he treated others endeared him to all he met.

AMS Staff and services offered

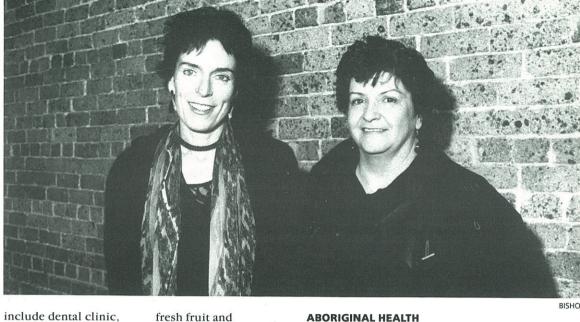
The Aboriginal Medical Service Cooperative provides the following services

MEDICAL CLINIC & COUNSELLING

Including primary health care and medical services to the community, ENT clinic, Womens clinic, Psychiatric clinic, Podiatrist, Chiropractor, HIV/STD counsellors, Child Sexual Assault counsellors, Drug & Alcohol counsellors, patient transport, doctor education, and outside clinics at Murawina preschool, Wunanbiri preschool, La Perouse community and gaols.

DENTAL CLINIC

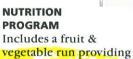
Employing 3 full-time dentists and 1 dental therapist and services



include dental clinic, Orthodontist visits, and training programs for dental workers from country and interstate AMS's and communities.

MOBILE DENTAL VANS

Providing a clinical dental service to NSW country towns.











fresh fruit and vegetables to families in need, and a pensioners' morning when elders meet

HOME & COMMUNITY CARE PROGRAM

Health Workers visit the elderly in their home, and assist with shopping, banking, paying rent and so on.

PUBLIC HEALTH PROGRAM

includes the production of community health education resource materials including diabetes booklet, HIV and Hepatitis B videos and books, pamphlets on Child Sexual Assault, womens health, breast feeding etc. Also involves coordination of HIV/STD workers and Child Sexual Assault workers. The P.H.P. also develops new services and programs such as the mental health program.

WORKER EDUCATION PROGRAM This was begun in

1984 and is coordinated by Sister Dulcie Flower. The Program trains Aboriginal people in paramedical and community organisation skills, as health workers are vitally important components of a community-controlled Aboriginal Medical Service.

ALLAWAH HOSTEL

Opened in 1987 in Granville, the hostel provides a home for older Aboriginal people

and has a maximum capacity of ten residents.

HEPATITIS B **IMMUNISATION** PROGRAM

The AMS Redfern has been coordinating the Hepatitis B **Immunisation** Program in NSW since 1989. The Program aims to



immunise all children up to age 12 years.

CONSULTATION & RESOURCE CENTRE

This serves as a centre for Aboriginal communities, non-Aboriginal health professionals, local and international visitors and schools as well as providing a lecturing service for universities. schools and community groups.

Public Health Education Co-ordinators Dr Trish Fagan and Pat Swan. Julian West. Carol Dempsey Rodney Gow. Clair Phelan. Anslem Delanev Beverley Briggs. Mary Fleming. Sister Mary Minogue

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We wish to thank these people for their contribution to the work of the Service over the past twenty years.

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Output

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And a special thanks to the Koori community.

We are aware that other people also deserve mention, and apologise for any names omitted due to haste of production.

