FINDING PATHWAYS IN EDUCATION UNTL - VU PUBLIC AFFAIRS CONFERENCE 13 – 14 July 2015

E-GOVERNANCE

Presented by: Elizabeth Baptista

OVERVIEW

- * WHAT IS E-GOVERNANCE?
- * WHY E-GOVERNANCE?
- * TYPES OF E-GOVERNMENT INTERACTIONS
- * BENEFITS OF E-GOVERNANCE
- * E-GOVERNANCE CHALLENGES SPECIFIC TO TIMOR-LESTE
- * E-GOVERNMENT INITIATIVES IN TIMOR-LESTE
- * SUGGESTED FUTURE DIRECTIONS

WHAT IS E-GOVERNANCE

E-GOVERNANCE refers to the development and enforcement of the policies, laws and regulations necessary to support the functioning of a knowledge society as well as e-government (focus on good governance)

E-GOVERNMENT refers to the use of information and communication technologies by government agencies to enhance access to and delivery of government services (focus on electronic public services)

Source: UN E-Governance Handbook

Why E-GOVERNANCE?

- To enhance good governance
- Good governance –participatory, consensus oriented, accountable, transparent, responsive, effective and efficient, equitable and inclusive, and follows the rule of law
- * E-Government transform the relationships between government and citizen, thus contributing to good governance

TYPES OF E-GOVERNMENT INTERACTIONS

GOVERNMENT TO GOVERNMENT (G₂G)

GOVERNMENT TO CITIZEN (G2C)

GOVERNMENT TO BUSINESS (G2B)

BENEFITS OF E-GOVERNANCE

- * Better access to information and quality services
- * Simplicity, efficiency and accountability in the government
- Expanded reach of governance
- * Enhance citizen participation in decision making

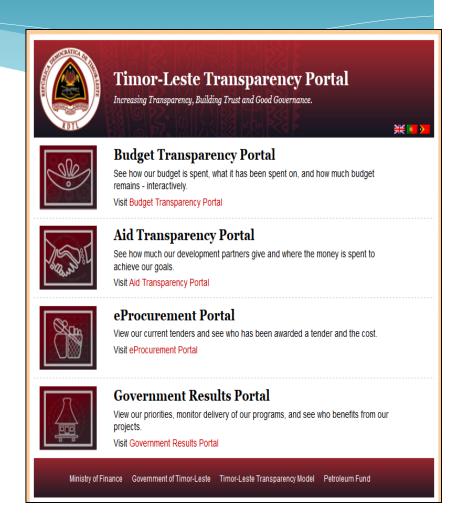
E-GOVERNANCE CHALLENGES SPECIFIC TO TIMOR-LESTE

- * Lack of infrastructure
- Lack of integrated services
- Lack of legal frameworks and standards
- * Lack of coordination between different institutions
- Lack of human resources
- * Lack of awareness of the potential of ICT to enhance governance
- * Lack of political will to embrace e-governance initiatives

E-GOVERNMENT INITIATIVES IN TL







E-GOVERNMENT INITIATIVES IN TL

- * Computerized passport/visa service
- Computerized business registration (SERVE)
- * Integrated Financial Management Information Systems Ministry of Finance
- * Personnel Management Information System (PMIS) State Administration
- * Education Management Information System (EMIS) Ministry of Education
- * Integrated Information Management Systems (IIMS) Justice Sectors
- * Others

TIMOR-LESTE POSITION IN ASIA

- * Rank: 161 among 193 United Nations member countries
- * E-government development Index (EGDI): 0.2047
 - * Telecom infrastructure component: 0.0704
 - * Online service component: 0.2047
 - Human capital component: 0.4831

SUGGESTED FUTURE DIRECTIONS

- Establish governance structure for e-government
- * Development of national strategy for e-government
- * Enhance ICT training and education
- * Improve infrastructure and information services
- * Establish legal framework and standard systems for egovernment services

OBRIGADA